



# City of York Council's Business Services



Worth £5.2bn to the UK economy, York is a key driver of regional growth with 9,000 businesses and 110,000 people employed across the city.

City of York Council wants to help and support businesses across the city to grow and be successful.

This booklet outlines the council's wide range of support and services available to its business community and includes key contact details and helpful links. It also highlights the support that is available through partners such as Make It York and York BID.

## Our Services

Ask the council's **Public Protection** team about environmental assessments and advice for your business through their environmental consultancy service **YES Consultancy**. They also provide advice through **Trading Standards** allowing your business to understand and meet its legal requirements and preventing mistakes from being made by understanding Trading Standard Law.

**For more information contact the team on:**

**Telephone:** 01904 551525

**Email:** [public.protection@york.gov.uk](mailto:public.protection@york.gov.uk)

The **York Skills Plan** focuses on how the council and our partners will work together to ensure we have skilled people in thriving local businesses with good quality, well paid jobs for all. The Skills team works towards this aim by supporting businesses to understand the world of apprenticeships and the benefits of them through its **York Apprenticeship Hub**. Additionally, the team brings businesses and students together with the **York Careers Education Network**, allowing young people to gain an insight into businesses in the city.

**For more information contact the team on:**

**Email:** [skills@york.gov.uk](mailto:skills@york.gov.uk)

**Website:** [www.york.gov.uk/YorkSkillsPlan](http://www.york.gov.uk/YorkSkillsPlan)

**Email:** [york.apprenticeships@york.gov.uk](mailto:york.apprenticeships@york.gov.uk)

**Website:** [www.york.gov.uk/yorkapprenticeships](http://www.york.gov.uk/yorkapprenticeships)



Ensuring your business has a healthy workforce is a key priority. The council's **YorWellbeing** team can provide assistance with this by providing **Free Mini Health Checks** with trained professionals. These include blood pressure and BMI checks as well as advice on how to stop smoking. All information is confidential and no individual results will be recorded.

**For further information contact the Workplace Health Officer:**

**Telephone:** 01904 553377

**Email:** [glyn.newberry@york.gov.uk](mailto:glyn.newberry@york.gov.uk)

The council's **Emergency Planning** team can support your business in creating a well-developed, structured and rehearsed **Business Continuity Plan (BCP)** which will assist your business in recovering from an incident as quickly as possible when faced with a risk.

**To request advice, please contact the Emergency Planning Officer and Business Continuity Advisor.**

**Telephone:** 01904 551039

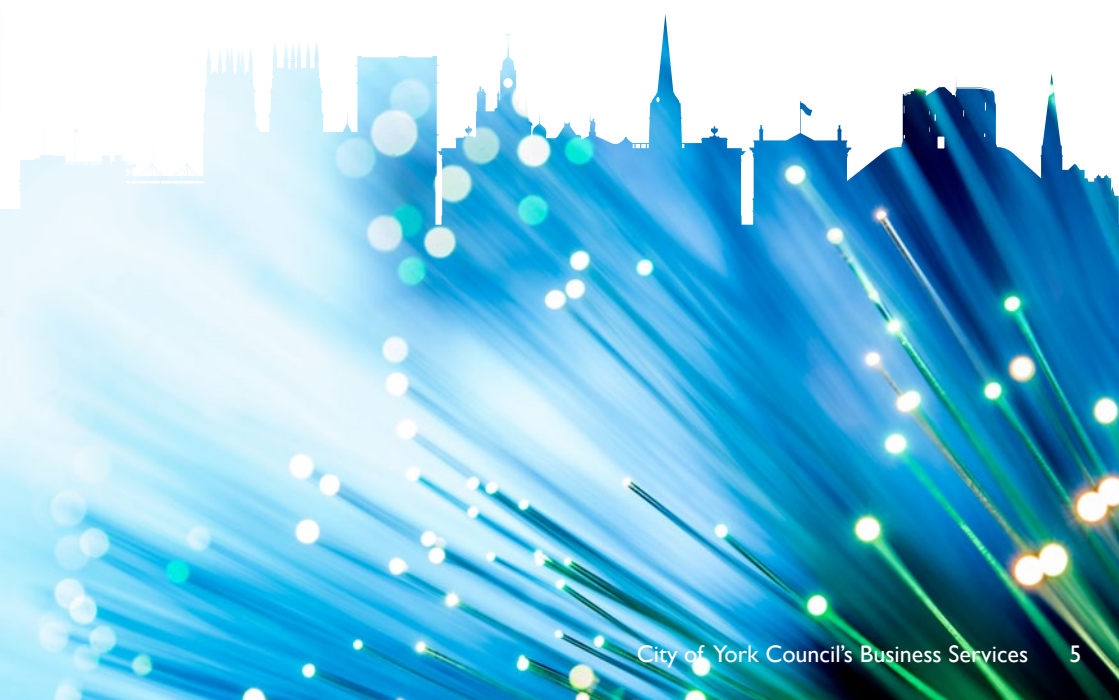
**Email:** [emergency.planning@york.gov.uk](mailto:emergency.planning@york.gov.uk)

The Digital York team offers **broadband upgrades for businesses**. The service offers vouchers to businesses and group projects which can be claimed against the cost of connection and other digital based services. These upgrades have been used to help businesses and communities to underpin and support growth.

**For more information please contact the Digital York team on:**

**Telephone:** 01904 552999

**Email:** [digitalcity@york.gov.uk](mailto:digitalcity@york.gov.uk)



The Waste Management team offer a **commercial ‘dry waste’ collection** service to most businesses in York which can be tailored to suit your business’ individual needs. The service offers a six days a week collection (Mondays to Saturdays), evening collections and pre-paid trade waste collections in the city centre.

**For more information and costs contact:**

**Telephone:** 01904 553270/553282

**Email:** commwaste@york.gov.uk

City of York Council’s Procurement team invites companies to **do business with the council**. Each year the council spends approximately £150m buying goods, works and services through the council’s Commercial Procurement team with tenders and quotation opportunities published online: [www.yortender.co.uk](http://www.yortender.co.uk). **A Forward Plan** is published every 3 months to allow businesses to see upcoming opportunities to work with the council. To see the list of upcoming opportunities visit: [https://www.york.gov.uk/downloads/file/14000/CYC\\_Procurement\\_Forward\\_Plan.pdf](https://www.york.gov.uk/downloads/file/14000/CYC_Procurement_Forward_Plan.pdf)

**Or contact the Procurement Team on:**

**Email:** procurement@york.gov.uk



### **Make It York**

Make It York aims to ensure that businesses can get the help and support they need, when they need it. They offer start-ups, growth, and established businesses access to a wealth of information, advice, and support including: start up and growth; access to finance and funding; skills and training; property search; international trade; and much more. The team is also committed to attracting new businesses to the city and offer a tailored inward investment support service for those looking to locate in York.

**Make It York**

**For more information:**

**Visit:** <http://www.makeityork.com/>

**Telephone:** 01904 554400

**Email:** business@makeityork.com

## AD:VENTURE

- Is your business less than 3 years old?
- Are you trading with other businesses?
- Do you have growth plans?



AD:VENTURE is an ERDF and partner funded business support programme for businesses in or locating to Leeds City Region (which includes York).

A huge range of fully funded support is available to businesses who have ambitions to scale up and grow.

This includes:

- One to One mentoring
- Workshops on Scale Up Topics
- Expert and Academic Advice
- Growth Grant funding (Up to £25,000)
- Support for Younger People into Business
- Access to low rate government loans and other finance.

Think Big... Think AD:VENTURE

*Please Note: ERDF Eligibility criteria do apply, and businesses in consumer retail (only selling to the public), primary agriculture, nuclear decommissioning and educational provision will not be eligible.*

**Website:** [www.ad-venture.org.uk](http://www.ad-venture.org.uk)

**Telephone:** 0845 5240210

**Email:** [support@ad-venture.org.uk](mailto:support@ad-venture.org.uk)

## York Bid

The York BID (Business Improvement District) provides support to businesses in the city, bringing practical improvements in addition to working with procurement specialists to help drive down business costs.

Businesses within the city centre can benefit from reduced trade waste bills and 7-day collections through a partnership with Forge Recycling, with an average annual saving of around 20% for those who join.



**For more details, contact the team on:**

**Telephone:** 0345 5050905

**Email:** [yorkbid@forgerecycling.co.uk](mailto:yorkbid@forgerecycling.co.uk)

York BID also offer a Saving Advisory Service exclusively to its levy paying businesses aimed at saving them money on their business costs.

**For more details, call Meercat Associates:**

**Telephone:** 01444 416529

**Email:** [info@meercatassociates.com](mailto:info@meercatassociates.com)

**For general enquiries please contact the York BID team on:**

**Telephone:** 01904 809970

**Email:** [info@theyorkbid.com](mailto:info@theyorkbid.com)



## About York

### We are well connected

York is at the heart of the UK's rail network with direct connections to London (1hr50) and Edinburgh (2hr30), with further enhancements to come (HS2, NPR, ECML). We are also the UK's first 'Gigabit City' with the fastest digital connections in the UK



### We are ambitious

York's economy is booming with high employment and key specialisms in high-value sectors such as rail technology, agri-tech and bio-science

### We are vibrant

Voted one of the best places to live in the UK, York is a vibrant city with a vast history and strong cultural offer



### We are talented

York has the highest skills levels of any city in the north of England with top performing schools and two world class universities

### We are world class

Our culture and heritage offer attracts over 7 million visitors to York every year. We are the first UK city to be designated UNESCO City of Media Arts and by attracting private sector investment in our digital infrastructure we are pioneering new smart city applications.





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